



Rate:

Electric Grid Connection Fee	\$35.00
KWH Charge	\$.10942
Tracker	Adjusted Quarterly

Bartholomew County REMC has a different way to pay for electricity. It's called Prepay, and it allows residential members to pay up front for electricity before they ever use a single kilowatt-hour.

Prepay helps you control your budget by making payments into your account as you can afford to do so. Simply add money into your Bartholomew County REMC Prepay Electric account online, over the phone, or in our office, as your account needs to be filled – like filling up your gas tank!

You will need to visit our office to sign up for Prepay service and make an initial payment into your account to get the electricity flowing. No deposit is required for Prepay, and members will not have late fees. Existing members who wish to switch to Prepay will have their deposits applied to their Prepay accounts.

Some restrictions apply.

Benefits of Prepay:

- Never pay late charges.
- Never pay a deposit.
- Never pay disconnect or reconnect fees.
- Buy electricity when convenient.
- Go green, with no monthly statement.
- Easily monitor what you use and amount you have left.

Details of the Program

- It is your obligation to be aware of your account balance. Daily account balance and account history (usage, charges and payments) will be available via the internet at bcremc.smarthub.coop. This website will also allow you to modify your notification settings. You are responsible for managing and updating the notification settings on your Prepay account. If your contact numbers are not current, you will not receive notifications and service may be disconnected as a result.
- All past due amounts must be paid before your account will be switched to Prepay. A minimum of 50% of any future payments made will go towards paying off any current balance.
- If there is an uncollected balance in your name you will be required to pay all monies owed before Prepay service can be established.
- Pledges will not be accepted to keep electricity on. Any Energy Assistance or Trustee monies will be applied to the Prepay account once payment is received.
- Electric service will be subject to immediate disconnection if at any time the account does not have a credit balance. If the service is disconnected, any outstanding balance must be paid before service will be restored. Service will be restored remotely using Bartholomew County REMC's automated meters after payment has been received. If the service cannot be reconnected remotely, someone will be dispatched to restore the service during normal business hours.
- If a returned check or a chargeback is received on the account, the amount of the return and a return item fee will be charged back to the member's account immediately. If this causes the credit on the account to be exhausted, service will be disconnected.
- If at any time a Prepay member wants to convert a Prepay account back to a regular billed account, a deposit may be required, and any amount in debt recovery would need to be paid in full.
- Payments may be made in the office, over the phone, online at bcremc.smarthub.coop or by mail.
- You may see a miscellaneous charge on your Prepay account once a month. This is to balance your Prepay account with our traditional billing system. This may show as a credit or a charge to your account depending on the balance on your account in our billing system.
- If an account is disconnected and does not become active after seven (7) days, the account will be considered inactive, and Bartholomew County REMC will mail a final bill or check to the last known address on file. Service terminated at the request of the customer will receive a refund of any remaining credit on the account.
- Prepay service is only available on residential accounts with standard meters up to 200 amp service. Bartholomew County REMC Prepay is not available for 400 amp service or 2 metered accounts.